



GOVERNMENT OF KERALA

Abstract

Health & Family Welfare Department - Honoring prescriptions and lab investigation request via Tele medicine platforms - Orders issued

HEALTH & FAMILY WELFARE (F) DEPARTMENT

G.O.(Rt)No.1795/2020/H&FWD Dated,Thiruvananthapuram, 06/10/2020

Read GO(Rt) No854/2020/H &FWD dtd.08.05.2020.

ORDER

The State is utilizing various telemedicine platforms effectively during COVID 19 scenario and expanded the services rendered through the platform by inculcating specialty and super specialty services. Presently, it is observed that the drug delivery and laboratory investigations for beneficiaries consulting through telemedicine platforms are not being carried out timely via Government Health Facilities. In order to provide quality services, Government are pleased to issue the following instructions:

1. All institutions are hereby directed to honor the e-prescription and issue drugs if available in the institutions.
2. Similarly, the lab investigations suggested by the telemedicine practitioner shall be acceptable and performed at the lab facility of the nearest Government health facility and the patient can avail the laboratory services without any delay in the lab facility.
3. The e-prescription is to be considered valid for 24 hours.
4. All lab investigations if available in the institution shall be done if the patient is coming with e-prescription / e-request.

(By order of the Governor)
RAJAN NAMDEV KHOBRADE
PRINCIPAL SECRETARY

To:

The State Mission Director, National Health Mission, Thiruvananthapuram.
 The Director of Medical Education, Thiruvananthapuram.
 The Director of Health Services, Thiruvananthapuram.
 The Managing Director, Kerala Medical Services Corporation Ltd.
 The Executive Director, CHIAK, Thiruvananthapuram.
 Labour & Skills Department.

Information & Public Relations (Web & New Media) Department.
Stock file/ Office Copy.

Forwarded /By order

Signature Not Verified
Digitally signed by SHEENA PAUL
Date: 2020.10.07 16:05:33 IST
Reason: Approval

Section Officer